

8 February 2022

Alloys – Large Format Print Fulfillment Options – V1

Due to the size and weight of Large Format Printers (LFP), Alloys want to make sure that your customer has a seamless delivery of their new purchase.

With this in mind, we offer multiple delivery options. It is recommended to have this discussion with your customer as part of the sales process. Once you've captured their requirements for delivery, get in touch with us and we can organise a quote.

Although there are multiple sub-categories, there are six key options.

- **Pick-up**
 - You or your customer can arrange pick-up from any of our warehouses across the country
- **Standard delivery**
 - Customer will need to unload the truck
 - Perfect if delivering to a warehouse and a forklift is available
- **Tailgate delivery**
 - Courier will unload printer to a loading dock (or similar)
 - They won't be responsible for delivering the printer to its final location
 - Not available for printer wider than 60 inches
- **Advanced delivery**
 - Custom delivery based on end-user requirements
 - Use this if the couriers need to:
 - Use lifts
 - Climb stairs (even if only 1 step)
 - Navigate narrow corridors
 - (Optional) Unbox printer and place onto its stand
 - (Optional) Packaging removal
 - The couriers will assess the full requirements before quoting on the freight costs
 - This will require additional information from your customer to ensure an accurate quote.
 - If a site survey is not needed, then it will take 2-3 days to get a quote
 - If a site survey is needed, the quote will take longer

- **Alloys Delivery and Install** – Melbourne only
 - We can arrange for delivery and install using our Large Format Specialist in Melbourne
 - Price is comparable to the Manufacturer’s install cost; however, we may be able to perform the install in a shorter timeframe than the manufacturer can

- **Manufacturer’s Install**
 - Both Canon and HP offer their own install options
 - They may still require one of the previous delivery options
 - Please refer to price list for costs
 - Please refer to the appropriate guide for more details on each option

SUMMARY

**= Freight option may still be required and will be quoted separately*

| | Standard | Tailgate | Advanced | Advanced+ Alloys Install (Melb only) | Advanced+ Manufacturer’s Install* |
|----------------------------------|----------|----------|----------|--|---|
| Deliver to building | | | | | |
| Courier to unload truck | | | | | |
| Take up 1 step or more | | | | | |
| Take into lift | | | | | |
| Take through narrow corridors | | | | | |
| Unbox printer | | | | | |
| Build printer and place on stand | | | | | |
| Put printer to final location | | | | | |
| Run printer up | | | | | |
| Install printer | | | | | |
| Install software | | | | | |
| Basic training - up to 6 people | | | | | |

If you have any questions around Large Format Printer deliveries, please contact your Alloys Account Manager or Customer Service representative.

Thank you

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Category Sales Specialist – Print